

AIRSPACE WORLD 2025

13-15 MAY 2025 • LISBON
BROUGHT TO YOU BY **CANSO**



Airspace World Attendee Terms and Conditions

ORGANISER:

CANSO B.V.

Trading as “Airspace World”

HANGAR III, Centurionbaan 160 – 23, 3769 AV Soesterberg

info@airspaceworld.com

VENUE:



Feira Internacional de Lisboa

R. do Bojador, 1998-010

Lisboa, Portugal

+351 21 892 1500

fil@ccl.fil.pt

Definitions In these terms and conditions

Agreement means these terms and conditions along with your registration to attend Airspace World

Attendee/Registrant/Delegate means the person registering/registered to attend Airspace World (referred as “you” in the Agreement).

Cancellation Charge means the charges set out in the invoice for any cancellation of your registration

Confidential Information shall have the meaning given in Clause 15.

Event means the event, exhibition, conference and any other activities taking place under the banner of Airspace World.

Exhibitor/Sponsor means the person, firm or company that is the commercial participant at the event, under direct agreement with CANSO b.v.

Online Registration Form means the form to be completed and signed by the Exhibitor.

Organiser means CANSO b.v. (trading as Airspace World) or its permitted assignees (referred as “we” or “us” in the Agreement).

Registration Fee means the registration fee as collected at registration via the online registration form.

Venue means the venue at which the Event is held.

1. Agreement

1.1. CANSO b.v., trading as Airspace World, reserves the right to amend any and all Attendee Terms and Conditions

at any time without notice to you. Your acceptance of this document constitutes that you accept these

changes. Alterations will become effective at the time of publishing, and we suggest that you review these Terms and Conditions periodically.

1.2. CANSO b.v. reserves the right to cancel, change the date to any date within 12 months of the published Start Date, the format or relocate the Event at any time prior to the Event Date. CANSO b.v. bears no responsibility for any cost that a registrant may incur should this happen.

1.3. ANSO b.v. events are all staged as business to business events specifically for our community of Air Traffic Management (ATM) professionals across the globe. With this aim we incorporate a review of all attendees at the point of registration to ensure that they meet the criteria that is set out at each event. This aim is focused on meeting our sponsors and exhibitors ROI from their investment in our event and the value of the event to our professional community.

1.4. Any solicitation of business by individuals not representing exhibitors or sponsors of the event is strictly prohibited. Distribution of any company literature or marketing material is only allowed by

exhibitors and sponsors from designated and agreed locations such as their exhibitor stands, sponsored area(s) or other locations with the strict and specific agreement of CANSO b.v. Violators will be immediately removed from the Event.

1.5. If registrations are made using false information or credentials or deliberately withholding information the applicant will be excluded from all future events. Without prejudice, the organisers reserve the right to exclude any person(s).

1.6. CANSO b.v. claims the right to reject any registration. If this happens, a full refund will be issued.

1.7. By attending the Event, visitors permit the organisers/ approved third parties to use any footage taken. No person under the age of 18 years, including children of the exhibitors, will be admitted during any period of the event.

1.8. Your pass or pass code is personal to you. Sale of Event passes other than directly from CANSO b.v. is strictly prohibited. If an invitation code or link was given to you by an exhibitor, sponsor, advertiser, or other party who properly acquired the pass from CANSO b.v. (the "Pass Provider"), that code is personal to you, and cannot be sold, gifted, published, or otherwise

transferred without express permission of CANSO b.v. You agree you will not sell your pass, purchase a pass from any person or entity other than CANSO b.v., publish/distribute any code such that others may use it without appropriate authorisation, or in any way work to facilitate access (including Your own) to the Event by unauthorised means.

1.9. By registering using a pass provided by the Pass Provider, you consent to the disclosure of your personal data to such Pass Provider, including your name, email address, company, and job title. If you wish to exercise any data protection rights with regard to how a Pass Provider processes or uses Your personal data, you must do so directly with such Pass Provider.

1.10. Registration for an Event must be made through an online registration form and be submitted to the Organiser

1.11. The registration will constitute the Delegate's commitment of participation and acceptance of these Terms and Conditions. The registration shall not be deemed to be accepted until approved in writing

by the Organiser. The Organiser reserves the right to accept or reject registrations without giving any reason.

2. ATTENDANCE AND SECURITY

2.1. The rights and privileges granted to Delegates are limited to attendance of the Event.

2.2. Only Delegates who have received a written confirmation shall be guaranteed entrance to the event. We cannot be held responsible for the non-arrival of the registration information. If you have not heard from us within 14 days after submitting the registration, please contact us at registration@airspaceworld.com.

2.3. All Delegates will be required to wear badges while in the Event area at all times.

2.4. For the safety and security of all attendees, CANSO

b.v. reserves the right to enable security personnel to perform security checks of any attendee at any time.

2.5. CANSO b.v. is not responsible for lost or stolen items. Please remain alert and keep personal possessions secure at all times.

2.6. CANSO b.v. reserves the right, at its sole discretion, to refuse admittance or remove any attendee from the Event venue, entry points, or offsite location controlled by CANSO b.v. at any time, without liability, including, without limitation, where an attendee has violated these Terms.

3. LEGAL

3.1. The relationship between CANSO b.v. and the Delegate will be exclusively governed and construed in accordance with the laws of The Netherlands without giving effect to any principles of conflicts of law. Any dispute regarding the interpretation or application

of the present terms and conditions that cannot be resolved amicably between the parties shall be subject to the exclusive competence of the Dutch jurisdiction

4. PAYMENT

4.1. Selected Delegates may register free of charge; however, the registration shall not be deemed to be accepted until approved in writing by the Organiser.

4.2. Paid registrations must be received by credit card, in Euros and using the online registration form

4.3. Unused paid tickets/passes will be forfeited and are not transferable to another event.

5. CANCELLATION POLICY

5.1. Cancellation by the Organiser – In the event of a cancellation by the Organiser, the Delegate shall be entitled to the reimbursement of any payment made to the Organiser. In the event of a postponement

or relocation, the Delegate is entitled to recover any payment already made to the Organiser in case it decides to cancel its participation. Neither the Organiser nor its employees, local managers or agents shall

have any liability to the Delegate in case the Event is cancelled, postponed or relocated due to circumstances outside the Organiser's control (Force Majeure as defined under art. 6.1)

5.2. Cancellation by the Delegate – The following cancellation policy applies to all Delegates. All cancellations must be sent in writing to the Organiser at registration@airspaceworld.com. In the event of a cancellation notified within the period specified below, the Delegate is entitled to recover any payment already made to the Organiser, except for the payment made for participation in those parts of the Event that the Organiser has explicitly exempted from a right of reimbursement. For the latter, reimbursement is at the sole discretion of the Organiser. The indicated cancellation periods refer to the time prior to the first day of the event in question. Delegates wishing to cancel must give 2 months' notice. After this deadline, no refunds will be permitted.

5.3. Requests for substitution of a registered Event attendee (the "Original Registrant") with an alternative person (the "Substitute Registrant") must be made in writing to registration@airspaceworld.com. Requests are approved or denied by CANSO b.v. at its sole

discretion. Requests must include (i) the Original Registrant's full name and registration number, (ii) documentation evidencing the Original Registrant's permission to substitute the Substitute Registrant, and (iii) the name of the Substitute Registrant. The cost of substituting the Original Registrant varies based on registration status of the Original Registrant. Any balance due will automatically be transferred to the Substitute Registrant. Once a badge has been issued, no substitutions are permitted.

5.4. Any cancellation or refund request must be made via contacting the Customer Services team at registration@airspaceworld.com

6. FORCE MAJEURE

6.1. CANSO b.v. defines Force Majeure as circumstances which are beyond the reasonable control of CANSO

b.v. and which are reasonably likely to affect CANSO b.v.'s successful delivery of the Event or would make it inadvisable, impracticable, illegal, or impossible for a party to perform its obligations as originally contracted under these Terms & Conditions, including, but not limited to: failure of a utility service or transport or telecommunications network, lockout, strike or other industrial action (whether or not involving CANSO b.v.'s own workforce), civil unrest, fire, flood, storms, earthquakes, chemical or biological contamination, any restriction or measures imposed in connection with a pandemic, epidemic, public health emergency (including but not limited to the COVID-19 pandemic), act of God, riot, malicious damage, compliance with any law or governmental order, rule, recommendation, regulation or direction (including travel-related guidance and restrictions), accident, breakdown of plant or machinery, or default of suppliers or sub-contractors, sonic boom, acts of terrorism, acts of war, governmental action or advice.

7. LIABILITY

7.1. The Organiser reserves the right to amend any section of the Event programme if necessary, at any time.

The Organiser will not accept liability for damages of any nature sustained by delegates or accompanying persons, or loss of, or damage to their personal property as a result of the CANSO b.v. Event in question.

7.2. Participants should make their own arrangements with respect to personal insurance, along with travel insurance. CANSO b.v. strongly recommends that delegates take out comprehensive medical and travel insurance, which should cover the possibility of flight cancellation due to

strikes and other causes.

7.3. We advise that you purchase, at your own expense, appropriate and sufficient insurance against any risk of loss associated with the Event being cancelled, postponed, rescheduled, or relocated.

8. PRIVACY POLICY

8.1. These Terms and Conditions are aligned with CANSO b.v.'s privacy policy that can be found at www.canso.org/privacy-policy/

8.2. By registering using the online registration form, you consent to the use of your personal data by the Organiser to their aim of managing attendance,

security, and access control and to keep you informed of the event's programme and future CANSO events.

8.3. At the event, access control may be conducted by the scanning of the Attendee's badge, whereby personal attendance data is checked and logged. In

any instance where the attendee refuses to have their badge scanned, for the purpose of access control, the Organiser may not grant access to the attendee.

8.4. At the event, the Organisers and permitted Exhibitors/ Sponsors may use a Lead Retrieval device to scan your event badge. This transaction is separate to access control, and organiser and/or Exhibitor/Sponsor hereby asking the attendee to voluntarily allow, by the scanning of their badge, personal information such as their

name, job title, organisation, email and other contact information to be shared with said Lead Retrieval user. Attendees may refuse to have their badge scanned in such a way.

8.5. By registering, Delegates give the Organiser permission to make use of their image in the production of audio, photography and video recordings during the CANSO Event and to publish these materials on the CANSO website and other publication channels and materials of the Organiser.

9. CULTURAL AWARENESS

9.1. CANSO asks the Delegates of its Events to be aware of cultural differences which may have to be taken into account when visiting another country. It is strongly advised to become familiar with these differences before travelling to the hosting country to avoid any inconveniences. It is also strongly advised that sponsors and exhibitors make themselves aware of local laws and regulations before travelling to another country.

10. CODE OF CONDUCT AT CANSO EVENTS

10.1. CANSO's overarching aim is to create in person and virtual events that are a positive, productive and safe environment for event participants, CANSO staff, venue staff and suppliers. Harassment of any kind

is not acceptable and will not be tolerated towards event participants, CANSO staff, venue staff or suppliers. Harassment includes offensive verbal or written comments related to gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, religion, technology choices, sexual images in public spaces. It

also includes deliberate intimidation, stalking, unwanted photography or recording, sustained disruption of talks or other events, inappropriate written messages or emails, inappropriate physical contact, and unwelcome sexual attention or advances.

If you see or experience any form of harassment, please alert the event organisers.

11. ADDITIONAL RULES & REGULATIONS

11.1. These Terms and Conditions contain the entire agreement between the Organiser and the Delegate and may not be changed orally, but only in writing signed by a duly authorised representative of the Organiser.

11.2. The events, information, and speakers listed on our Sites are subject to change without notification.

11.3. CANSO b.v. expressly disclaims any liability or responsibility for usage of, implementation of, impact from, or communications of the ideas or discussions

presented by any attendee, speaker or other participant at the Event