

TERMS AND CONDITIONS – SPONSOR/EXHIBITOR

1. APPLICATION & ACKNOWLEDGEMENT

Application for a sponsorship package and/ or stand at an exhibition must be made on the Sponsorship and/ or Exhibition Application Form and be submitted to the Organiser¹. The application will constitute the Sponsor's and/ or Exhibitor's commitment of participation who acknowledges these Terms and Conditions. The application shall not be deemed to be accepted until approved in writing by the Organiser. Applications will be accepted on a "first-come-first-served" basis, provided, however, that the Organiser reserves the right to accept or reject applications without giving any reason. The Organiser reserves the right to modify sponsorship packages, stand assignments and the floor plan if in the best interest of the Event.

Subletting or sharing of space is prohibited without prior approval of the Organiser.

First refusal is given to renew sponsorship for the subsequent year, for which commitment is needed 6 months prior to the event.

2. ATTENDANCE & SECURITY

Attendance will only be valid after the Organiser has received a completed registration form. Only attendees who have received a written confirmation can be sure of entrance to the event.

All exhibition staff and conference delegates will be required to wear badges while in the event area at all times.

3. LIABILITY

The exhibitor shall be fully responsible to pay for any and all damages to property owned by the conference venue, the Organiser, and/or third parties, its owners or managers, which result from any act or omission by the Exhibitor.

Liability is limited to intentional damage and gross negligence, and where proof that the damage has been incurred by the claiming party has been provided.

4. LEGAL

The relationship between the Organiser and the Sponsor and/ or Exhibitor will be exclusively governed and construed in accordance with the laws of the Netherlands without giving effect to any principles of conflicts of law. Any dispute regarding the interpretation or application of the present terms and conditions that cannot be

resolved amicably between the parties shall be subject to the exclusive competence of the Dutch jurisdiction.

5. PAYMENT

Invoiced amounts shall be paid punctually, i.e., within 30 days after the issue date, unless otherwise agreed to in writing. Invoices issued later than 30 days prior to the event date shall be due immediately in full. All payment must be received by the Organiser at least 5 days before the event commences. The Organiser cannot confirm your sponsorship and/ or stand booking, nor provide any sponsorship benefits until the full payment has been received.

6. CANCELLATION POLICY

6.1. Cancellation by the organiser

In the event of a cancellation by the organiser due to Force Majeure, the Sponsor/Exhibitor may be entitled to part reimbursement of any payment already made to the Organiser. In the event of a postponement or relocation due to Force Majeure, the Sponsor/Exhibitor shall not be reimbursed any payments made to the Organiser, but can use the payment for the postponed or relocated event.

Neither the Organiser nor its employees, local managers or agents shall have any liability to the Sponsor and/ or Exhibitor in case the Event and/ or Exhibition is cancelled, postponed or relocated due to circumstances outside the Organiser's control (Force Majeure) including but not limited to war, fire, storm, explosion, national emergency, labour dispute, strike, lockout, pandemic, embargo, civil unrest, legal proceedings or government regulations that make it impossible or impractical for the Organiser in its absolute discretion to hold the Event.

6.2. Cancellation by the Sponsor/ Exhibitor

The following cancellation policy applies to both Sponsors and Exhibitors. All cancellations must be sent in writing to the Organiser. The indicated cancellation periods refer to the time prior to the first day of the event in question. Companies wishing to cancel must give 6 months' notice. The following penalties will apply if cancellation is after this time:

- Up until 4 months notice a cancellation fee of 25% will apply
- Up until 2 months notice a cancellation fee of 50% will apply

¹ "The Organiser" is defined as CANSO bv Global Head Office, c/o LVNL, Room B3.33, Stationsplein Zuid-West 1001, 1117 CV Schiphol, The Netherlands

- We cannot accept any cancellations that are less than 2 months prior to the event.

7. DEMONSTRATIONS/ SOUND/ NOISE

All attendees and exhibitors are kindly asked to keep the noise level during CANSO events at a minimum level. It would be expected that each exhibitor is conscious of their neighbour. The organiser reserves the right to determine at what point sound constitutes interference with others and must be limited or discontinued.

8. MOVEMENT/ SHIPMENT OF EXHIBITS

The arrangement and payment for transporting goods to and from its exhibition stand, custom clearance, receiving, decorating, storing and removing its exhibits are entirely the responsibility of the Exhibitor. In case of failure to do so, the Exhibitor agrees to pay for the additional incurred costs.

9. CULTURAL AWARENESS

The Organiser asks the attendees of its events to be aware of cultural differences which may have to be taken into account when visiting another country. It is strongly advised to become familiar with these differences before travelling to the hosting country to avoid any inconveniences. It is also strongly advised that sponsors and exhibitors make themselves aware of local laws and regulations before traveling to another country.

10. CODE OF CONDUCT AT CANSO EVENTS

CANSO's overarching aim is to create in person and virtual events that are a positive, productive and safe environment for event participants, CANSO staff, venue staff and suppliers. Harassment of any kind is not acceptable and will not be tolerated towards event participants, CANSO staff, venue staff or suppliers. Harassment includes offensive verbal or written comments related to gender, gender identity and expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, religion, technology choices, sexual images in public spaces. It also includes deliberate intimidation, stalking, unwanted photography or recording, sustained disruption of talks or other events, inappropriate written messages or emails, inappropriate physical contact, and unwelcome sexual attention or advances.

If you see or experience any form of harassment, please alert the event organisers.

11. ADDITIONAL RULES AND REGULATIONS

These Terms and Conditions contain the entire agreement between the organiser and Sponsor and/ or Exhibitor and may not be changed orally, but only in writing signed by a duly authorised representative of the Organiser. A Sponsor's and/ or Exhibitor's terms and conditions of purchase or other terms and conditions shall not apply to this order.