



Safety Seminar: Incident Investigation in a Just Culture

The two day seminar will be taught by:

Rafael D.L. Quezada, International Programs Officer, FAA Air Traffic Organization

Lenard L. Carter, Safety Investigations Manager, FAA Air Traffic Organization

With facilitation support from:

Kimberly Pyle, Safety Programme Manager, CANSO

Thursday 15 September

Day One: Introduction to ATS Incident Investigation

08:30 - 09:00

Opening

*Simon Allotey, GCAA
Boni Dibate, CANSO*

Introduction to ATS Incident

09:00 - 10:30

Safety Management Systems and Just Culture

10:30 - 11:00

Break

11:00 - 13:00

Incident Investigation - an Extension of Just Culture
Preparation for an Effective Interview

13:00 - 14:00

Lunch

14:00 - 15:30

Effective Questioning / Listening Techniques

15:30 - 16:00

Break

16:00 - 18:00

Incident Research, Preparation, and Planning

Friday 16 September

Day Two: Considerations of Investigation of Incidents

09:00 - 10:30

Human Factors of ATS Incidents

10:30 - 11:00

Break

11:00 - 13:00

Human Factors of ATS Incidents (continued)

13:00 - 14:00

Lunch

14:00 - 15:30

Documentation of Investigation Findings

15:30 - 16:00

Presentation of Certificates & Closing Remarks