

PracticalInformation Guide



Location

Banff, one of the world's most inspiring nature destinations and located in the famous Rocky Mountains, is the home to Canada's first National Park and is a UNESCO World Heritage Site. Known as Canada's very own snow globe there is plenty to see and do in this resort town, especially during the winter season when the CANSO Global ATM Safety Conference 2018 takes place.



Time Zone

Canada encompasses six of the world's 24-time zones. The time zone in Banff Mountain Time Zone (PST), which is equivalent to Coordinated Universal Time (UTC) minus eight hours.



November is the winter season in Banff, which sees an average temperature of 0°C in the day to -8°C in the evening.



Language

The official languages spoken in Banff are English and French. The CANSO Global ATM Safety Conference 2018 will be conducted in English only.

Event Venue and Accommodation

The Fairmont Banff Springs Hotel is located in the heart of Banff National Park, it stands as a landmark in the picturesque alpine town of Banff and is known as Canada's "Castle in the Rockies." To benefit from the discounted CANSO delegate rate please see the events page.

Fairmont Banff Springs Hotel

405 Spray Avenue Banff Alberta Canada T1 L1 J4



Delegates may require either an Electronic Travel Authorisation (eTA) or a visitor's visa. Foreign nationals previously exempt from requiring a visa to travel will now need to apply for an eTA before entering Canada. Nationals from other territories will require a visitor's visa. Please refer to the list of territories to identify whether you require an eTA or a visitor's visa. We strongly recommend you apply for your eTA or visitor's visa well in advance, to allow sufficient time for your application to be processed.

Canadian Customs Regulations

Upon arrival in Canada, visitors are required to fill in a Canadian Border Services Agency (CBSA) Declaration card to identify any goods imported into Canada. Imported goods may be subject to duties and taxes; certain goods classified as personal baggage may be exempt. Please visit the Canada Border Services Agency website.



Transport from airport

The closest airport to Banff is Calgary International Airport which is approximately a two-hour drive to the Fairmont Banff Springs Hotel. The Banff Airporter shuttle service will take you directly to your hotel and CANSO delegates benefit from a 15% discount. More information can be found on the events page.



Transport within Banff

It is possible to explore Banff on foot and the Fairmont Banff Springs Hotel is approximately a 25-minute walk to the town centre. A <u>local bus service</u>, which runs every 40 minutes, is also available to transport you from the event venue to the town.

Taxis service the Banff area 24 hours a day and can be found at taxi stands in the town centre of Banff. Staff at the Fairmont Banff Springs Hotel can assist you in organising a taxi from the hotel.



The Canadian Dollar (CAD) is the currency used in Banff. 1 US Dollar is approximate to CAD 1.30 and 1 Euro is approximate to 1.52 CAD. For the most recent currency rate, please see the XE Currency Converter.



Bank/Debit cards

Most hotels and restaurants accept global credit cards such as MasterCard, VISA or American Express. However, it is wise to bring Canadian Dollars with you to pay for services such as taxis.



Tipping

Tipping for a service is expected while using services in Banff. Tips can range from 10 to 20 percent and an average tip is 15 percent.



Electricity

You may require an adaptor to use your appliances; type B plug sockets are used in Banff and have two flat prongs and a U shaped earth pin. The electrical current is 110 volts and 60 hertz.



Water

The water in Banff is treated and safe for public consumption. The drinking water in Banff consistently meets all standards set by the Guidelines for Canadian Drinking Water Quality.



Emergency Contacts

Dial 911 to reach all emergency services from any public phone or mobile phone.







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