

Shaping Asia Pacific ATM - Global Vision, Regional Action



canso ASIA PACIFIC CONFERENCE

4 - 6 MAY 2016
QUEENSTOWN, NEW ZEALAND

CANSO PRACTICAL INFORMATION GUIDE

Location

Queenstown, New Zealand, sits on the shore of the South Island's Lake Wakatipu, set against the dramatic Southern Alps. The surrounding Central Otago region is known for its Pinot Noir and Chardonnay vineyards, and for adventure sports. In winter, there's backcountry skiing and the country's highest vertical drops. Summer brings paragliding, mountain biking and bungee-jumping. Queenstown total area is 8,705km², with 28,224 populations.

Time Zone

New Zealand Daylight Time (NZDT) is 13 hours ahead of Coordinated Universal Time (UTC). This time zone is a DST (daylight saving time) time zone and is used in the Pacific.

Visa

All visitors to New Zealand must carry a passport that is valid for at least three months beyond the date you intend to leave the country. Most visitors who intend to stay for less than three months do not require a visa. If you want to stay longer than three months, or your country of origin does not have a visa waiver agreement with New Zealand, then you will need to apply for a Visitor's Visa.

For more information about your country and if you need to obtain a Visitor's Visa please visit the website at:

<http://www.immigration.govt.nz/migrant/stream/visit/>

Transportation

New Zealand transport offers travellers a selection of quality private and public transport options, suiting all budgets and travelling preferences, Queenstown Taxi: 03 450 3000
Green Cab: 0508 447 336

Airways New Zealand will offer Airport to Hotel transportation only. Please indicate this preference upon your registration.

Currency

The local currency in Queenstown is the New Zealand Dollar. Cash can be withdrawn from

Cash-Machines, Foreign Exchange Bureaus or exchanged at banks.

All major international credit cards can be used in New Zealand and Travellers Cheques are accepted at hotels, banks and some stores. If your credit card is encoded with a PIN number you will be able to withdraw cash from automatic teller machines (ATMs) situated at banks and shopping centres throughout the country.

1 US Dollar = 1.45 New Zealand Dollars

1 euro = 1.63 New Zealand Dollars

Rates as of 14 December 2015

Electricity

Electricity is supplied throughout New Zealand at 230/240 volts (50 hertz), although most hotels and motels provide 110 volt AC sockets (rated at 20 watts) for electric razors only.

For all other equipment, an adapter/converter is necessary, unless the item has a multi-voltage option. Please note that power outlets only accept flat three or two-pin plugs, depending on whether an earth connection is fitted.

Climate

Queenstown is a popular holiday destination at any time of the year. During the winter, Queenstown has snow-capped mountains and crisp, clear days, while during the summer, the days are warm and can reach a temperature of 26°C.

There is not much difference between seasonal rainfalls in Queenstown, but March tends to be the rainiest month and the driest month is July. However, most of the precipitation during the winter months comes in the form of snow. The average summer temperature in Queenstown is 17°C, while the average winter temperature 6°C.

During CANSO APAC 2016 we can expect autumn temperature ranges of between 10°C – 20°C during the daytime, and close to freezing overnight.

Water

New Zealand cities and towns have excellent water supplies and in all cases tap water is fresh and safe to drink.

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Food

Queenstown restaurants are of international standard, offering local and ethnic cuisine from award-winning chefs. In addition to excellent food, Queenstown restaurants offer superb local wines, striking views and exceptional service.

Religion

New Zealand is a modern secular, democratic society, and freedom of religious beliefs is guaranteed by law. Over half of New Zealanders identify themselves as being Christian. The main Christian denominations include Anglican, Catholic and Presbyterian.

In recent years, there has been a significant increase in people whose religion is non-Christian. As more travellers choose to make New Zealand home. Approximately one third of the population indicate they don't have a religion.

Tipping

New Zealand has been described as having a "true" merit-based tipping culture. It is generally uncommon for locals (resident Kiwis) to tip except for very exceptional service. It is not customary and not required. However, for exceptional service (particularly with Concierges or in restaurants and cafes) a tip is always appreciated. The amount is at the discretion of the tipper and would generally be in the range of 10% according to the value of the meal/services. Taxi drivers aren't generally tipped but they do appreciate it if you round the fare up to the nearest dollar so they don't have to look for change.

Emergency Contacts

New Zealand Emergency Services: Ambulance, Fire and Police, Dial 111 from any public or private telephone or mobile phone in New Zealand.

Police: Phone 03 441 1600
Hospital: 03 441 0015
Ambulance: 03 441 4555
Fire Department: 03 442 7666

Event Staff Contact Details

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For urgencies and where there is no response from the aforementioned number: +31 (0) 23 568 5380